



You will receive an **ELIGIBILITY BREACH** error message to indicate that you are not able to complete a registration

## STEP 1

**You will receive an ELIGIBILITY BREACH error message to indicate that you are not able to complete a registration**

### Outside the permitted age group:

- This means your age is outside the age range of the product you are trying to register for.
- You need to contact the club and request they open the age range.
- Alternatively, you can register for a different product.

### Outside the gender group:

- This means that the gender set on your profile does not match the club's requirements.
- You should contact the club directly to enquire if they have created the product to allow the correct gender of people to register.

### Exceeded max registrations per season:

- You can only hold one active club football playing registration per season.
- If you wish to be registered more than once as a player, you would need to contact your club, who will, in turn, discuss it with the member federation.

The screenshot shows a registration form titled "PARTICIPANT CONTACT DETAILS" with fields for Mobile Number, Email, First Name, and Last Name. A modal dialog box is displayed in the center with the title "ELIGIBILITY BREACH" in red. The message inside the dialog states: "You are not eligible for this product registration due to the following reason(s):". Below this, there is a bulleted list of three reasons: "Outside the permitted age group", "Outside the permitted gender group", and "Exceeded max registrations per season". At the bottom of the dialog, there is a note: "If you wish to continue your registration, an Organisation Administrator will be informed of this breach and ultimately make a final decision." Two buttons are present at the bottom of the dialog: "Cancel Registration" (white with blue text) and "Ignore, Continue Registration" (red with white text).

**PLAY FOOTBALL**